Higher Education Access Route

Handbook 2021

Guiding you through your HEAR application

HEAR Application Timeline

From November 2020	- 0	Review the HEAR Handbook with your parent(s)/guardian(s). Make a CAO application at www.cao.ie. Fill in the online HEAR Application at www.cao.ie. Gather your supporting documents. Remember, they can take several weeks to issue.
By 1 February 2021	- 0	Apply to CAO by 17:15 on 1 February.
By 1 March 2021	- 0	Complete all elements of the online HEAR Application Form by 17:15 on 1 March. Gather all supporting documents relevant to your application.
By 15 March 2021	⊶ ⊙	Submit copies of supporting documents to CAO, Tower House, Eglinton Street Galway by 17:15 on 15 March. Make sure your copies are clear and can be easily read. Please number each page and write your CAO application number and the date on the front of each page. Faxed/emailed documents are not accepted. Keep the original of all documents and obtain a certificate of posting from An Post every time you post supporting documents to CAO. For confirmation that the documents you posted arrived safely in CAO, enclose a stamped, self-addressed postcard with details of the documents you have submitted.
April – June 2021	- O	HEAR Application Assessment.
In late June 2021	- O	Applicants notified of outcome of HEAR Application.
End June / Early July 2021	- O	HEAR Review and Appeals Application.
August 2021	- 0	Leaving Certificate exam results. CAO offers. Successful HEAR Applicants notified. Accept CAO offer. Accept HEAR offer of extra college supports.
Late August / Early Sept. 2021	← 0	Attend mandatory HEAR orientation programme.

Colleges that take part in HEAR

Institution	Telephone	Email	Website
Athlone Institute of Technology	090 646 8123	hear@ait.ie	www.ait.ie
Cork Institute of Technology	021 433 5138	hear@cit.ie	www.cit.ie/hear
Dublin City University	01 700 8868	hear@dcu.ie	www.dcu.ie/access
Dun Laoghaire Institute of Art, Design & Technology	01 239 4628	hear@iadt.ie	www.iadt.ie/services/ institute-student-services/ access-social-inclusion/
Dundalk Institute of Technology	042 937 0236	hear@dkit.ie	www.dkit.ie/student-life/ student-supports/
Galway-Mayo Institute of Technology	091 74 2129	hear@gmit.ie	www.gmit.ie/access-and-disability
Institute of Technology Carlow	059 917 5603	hear@itcarlow.ie	www.itcarlow.ie
Institute of Technology, Sligo	071 915 5433	hear@itsligo.ie	www.itsligo.ie
Institute of Technology Tralee	066 714 5636	hear@ittralee.ie	www.ittralee.ie
Letterkenny Institute of Technology	074 918 6170	hear@lyit.ie	www.lyit.ie
Limerick Institute of Technology	061 293 130	hear@lit.ie	www.lit.ie
Marino Institute of Education	01 805 7752	access@mie.ie	www.mie.ie/access
Mary Immaculate College	061 204 927	hear@mic.ul.ie	www.mic.ul.ie
Maynooth University	01 708 4600	hear@mu.ie	www.maynoothuniversity.ie/access-office
National College of Ireland	01 449 8500	hear@ncirl.ie	www.ncirl.ie
NUI Galway	091 495 804	hear@nuigalway.ie	www.nuigalway.ie/ accesscentre/hear/
Pontifical University Maynooth	01 708 4600	admissions@ spcm.ie	www.maynoothcollege.ie/ hear-scheme
Royal College of Surgeons in Ireland	01 402 2228	hear@rcsi.ie	www.rcsi.ie/study
St Angela's College, Sligo	071 919 5514	hear@stangelas. nuigalway.ie	www.stangelas.nuigalway.ie
Technological University Dublin	01 402 7625	hear@tudublin.ie	www.tudublin.ie/hear
Trinity College Dublin	01 896 2754	hear@tcd.ie	www.tcd.ie/trinityaccess
University College Cork	021 490 4806	hear@ucc.ie	www.ucc.ie/uccplus/
University College Dublin	01 716 7123	hear@ucd.ie	www.ucd.ie/all
University of Limerick	061 234 122	hear@ul.ie	www.ul.ie/access

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What is **HEAR**

HEAR is a third level alternative admissions scheme for school leavers, resident in the Republic of Ireland, who are under represented at Higher Education due to their socio-economic background.

HEAR has been set up by a number of colleges and universities, as evidence shows that long-term poverty can have a negative effect on how well a student does at school and whether they go on to college.

HEAR applicants must meet a range of financial, social and cultural indicators to be considered for a reduced points place and extra college support.

What HEAR is not

HEAR is not your maintenance grant (SUSI grant). The maintenance grant is the main source of financial assistance available from the Irish State for students in full-time Post Leaving Certificate Courses (PLCs) and full-time higher education undergraduate courses. HEAR is an admissions scheme to help students who may not traditionally go on to third level.

Who can apply to HEAR?

HEAR is for school leavers under the age of 23 as of 1 January 2021 who are resident in the Republic of Ireland.

Mature and Further Educational Training (FET) students have their own admissions routes and should contact college admissions offices for more information.

HEAR applications can only be made online. No means other than by way of online submission of a HEAR application form will be accepted.

Disability Access Route to Education (DARE)

DARE is a third level alternative admissions scheme for school-leavers whose disabilities have had a negative impact on their second level education. DARE offers reduced points places to school leavers who as a result of having a disability have experienced additional educational challenges in second level education.

You should apply to both DARE and HEAR if they are relevant to you.

Applicants who apply and are deemed eligible for both DARE and HEAR will be prioritised by the participating colleges and universities when offering their reduced points places. For more information on DARE see www.accesscollege.ie.

What are the benefits of making a HEAR Application?

How do Reduced Points Work?

If you apply to HEAR and meet the application criteria (that is, are deemed eligible for HEAR) you may be offered a place even if you do not have enough Leaving Certificate points for your preferred course. Each participating college and university has a number of reserved places to offer eligible HEAR applicants at lower or reduced Leaving Certificate points.

An example of a reduced points offer is where the Leaving Certificate points for a particular course is 366 points, and an eligible HEAR applicant could be offered a place with a lower points score, e.g. 356 points. This applicant would also, like all other applicants applying to college on the basis of their Leaving Certificate results, need to meet the minimum entry requirements and any specific programme requirements before being considered for a HEAR reduced points offer. The reduction in points for HEAR places varies every year.

The amount of points a particular course is reduced by is dependent on a number of factors, such as:

- The overall number of places on the course,
- The number of reserved HEAR places on the course,
- The number of HEAR eligible applicants competing for these reserved places.

Further details can be found at www.accesscollege.ie.

Extra College Support

If you get a place through HEAR you will receive a variety of academic, personal and social supports while at college. Examples of extra college supports may include:

- An Orientation Programme to introduce you to university/college
 see www.accesscollege.ie for the 2021 Orientation dates.
- Extra tuition if required, study skills and exam preparation.
- One to one meetings with student advisers.
- Social gatherings/mentoring.
- Extra financial assistance when available/advice regarding grants and scholarships.

Should I apply?

HEAR applicants must meet a range of financial, social and cultural indicators (criteria) to be considered for a reduced points place and extra college support. Here is a list of all the HEAR indicators:

- 1. **Income:** Your family income falls on or below the HEAR Income Limit for the year 2019 (see page 4 for details of the HEAR Income Limit).
- 2. **Medical / GP Visit Card:** Your family has a Medical Card / GP Visit Card that was in date on 31 December 2020.
- 3. **Means Tested Social Welfare:** Your family received a means-tested payment from the Department of Employment Affairs and Social Protection for at least 26 weeks in 2019.
- 4. **Socio-economic Group:** You belong to a group that is underrepresented in higher education based on the occupation and employment status of your parent(s) or guardian(s). The underrepresented groups are the Non-Manual Workers Group and the Semi and Unskilled Manual Workers Group.
- 5. **DEIS School Attendance:** You completed five years in a second level school that takes part in the Delivering Equality of Opportunity in Schools (DEIS) scheme run by the Department of Education and Skills.
- 6. **Area Profile:** You live in an area where there is concentrated disadvantage in other words an area where, for example, there is high unemployment and poverty and where only a small proportion of adults have attained third level education.

You must meet Indicator 1, the HEAR Income Limit, plus a correct combination of 2 other indicators to be eligible for HEAR. The combinations are:

Indicator 1 + 2 + 4 or 5 or 6 Indicator 1 + 3 + 4 or 5 or 6 **Indicator** 1 + 4 + 5 or 6

Indicator 1 + 5 + 6

Indicator 1, the HEAR Income Limit, is calculated by:

- How many children there are in your family;
- How many people in your family are in full time education.

Use the table to estimate if your family income is equal to or less than the HEAR income limit.

Number of dependent children* in your family	HEAR Income Limit
Fewer than 4	€45,790
4-7	€50,325
8 or more	€54,630

Add €4,670 to the total family/household income for every sibling/parent enrolled in a full time college, university or post leaving certificate course.

*A dependent includes:

- a sibling under the age of 16 years on 1 October 2020.
- a sibling over the age of 16 years on 1 October 2020 who is either:
 - attending post primary education.
 - attending a full time course in FET or higher education.
 - medically certified as permanently unfit for work.
- a parent attending a full time course in FET or higher education.

Is your family income less than the HEAR Limit and do you think you may meet a correct combination of the other HEAR indicators?



Your answer indicates you should consider making a HEAR application.



Your answer indicates you should not consider making a HEAR application.

Essential HEAR Information

How do I apply to HEAR?

Applicants applying for HEAR must:

- 1. Be under the age of 23 as of 1 January 2021.
- 2. Apply online to CAO by **17:15 on 1 February 2021**. CAO applications open on **5 November 2020 at 12 noon**.
- 3. No later than 17:15 on 1 March 2021, indicate in your CAO application that you wish to apply for the HEAR scheme and fully and correctly complete all elements of the online HEAR form. Once you have completed the HEAR application form, a checklist will appear on screen telling you which documents you need to supply.
- 4. Post your supporting documents to arrive in CAO no later than 17:15 on 15 March 2021.

Completing your HEAR Application

This section is designed to help you and your parent(s)/guardian(s) complete your HEAR application.

Important Instructions for your HEAR Application

- 1. Get assistance from your parents/guardians and use this handbook to help you answer all relevant questions on your online HEAR application.
- 2. Fill in the application with your parent(s)/guardian(s) particularly questions 6 & 7.
- 3. Print off or email your checklist to your email account. The checklist is located at the bottom of your online HEAR application, so you know exactly what documents to submit. Check this handbook for details on how to obtain your supporting documents.
- 4. After submitting your online application, go to www.cao.ie, click on My Account, login and check your application has been filled in correctly.
- 5. Start to gather your supporting documents early. It can take several weeks to get all documents ready to be sent to CAO.
- 6. Only provide documents which have been requested on your checklist. No other documents or information will be considered.
- 7. It is your responsibility to make sure all forms have been signed, stamped and completed with the correct information by the appropriate Department of Employment Affairs and Social Protection personnel.
- 8. Check that your income documents relate to the correct year.
 - Statement of Liability for 2019 and / or Self-Assessment Letter Chapter 4 for 2019.
 - Department of Employment Affairs and Social Protection form or statement for 2019.
- 9. Submit all pages of Statement of Liability for 2019 and / or Self-Assessment Chapter 4 for 2019.
- 10. Send good quality photocopies of documents, **not originals**.
- 11. Keep a photocopy of all documents you submit to CAO. Keep proof of postage.
- 12. Submit all information before deadlines:
 - 1 March 2021 for your online HEAR application
 - 15 March 2021 for your supporting documents.
- 13. HEAR will not contact you about missing, incomplete or incorrect documentation, so please ensure that you have supplied all documents requested on your checklist by 15 March 2021. Please contact a HEAR advisor if you have any questions in advance of submitting your documentation.
- 14. Remember to check your email account regularly for important CAO notifications in relation to your application.

HEAR Online Application Form

To log-in you must enter your details in the **My Application** section of the CAO website and click Log-in. Scroll down and select the **HEAR Form** button under the Higher Education Access Route.

In this section you must do 3 things:

- 1. Confirm your family income is within the HEAR Income Limit.
- 2. Agree to be considered for HEAR.
- 3. Agree that you have read and accept the HEAR Terms and Conditions.

Before proceeding with your HEAR application you must make sure that your family income is within the HEAR Income Limit. To do this you must tick **YES** or **NO** to the question:

Is your family income less than the HEAR Income Limit?

Use the following graphic of the HEAR application form as a guide to complete your HEAR application.

What is HEAR?

The Higher Education Access Route (HEAR) is a college and university scheme which offers places on reduced points and extra college support to school leavers, resident in the Republic of Ireland, who are under represented at Higher Education due to their socio-economic background. HEAR has been set up by a number of higher education institutions in Ireland. See www.accesscollege.ie for a list of participating higher education institutions.

Who can apply?

HEAR is for school leavers under the age of 23 as of 1 January 2021. Mature and FET students have their own admissions routes and should contact the admissions officers of individual HEIs for more information.

Should I apply?

You must have a low family income to be considered for HEAR. For the purpose of HEAR low family income is determined by:

- How many children there are in your family
- · How many people in your family are in full time education
- How much your parents or guardians earned in income during the year ending 31 December 2019.

Use the table to estimate if your family's income is equal to or less than the HEAR income limit:

	Help? HEAR Income Limit
Fewer than 4	€45,790
4-7	€50,325
8 or more	€54,630
Add €4,670 to the total family/household income for a full time college, university or post leaving certification.	5 5.1

If you tick YES to this question you will then be asked if you wish to be considered for HEAR.

Section 1: Your Address

This information is used to determine whether you live in an area of urban or rural disadvantage. Filling in your address carefully using the format below ensures we have the best picture of where you live. Please note, HEAR may contact you and ask you to provide evidence of this address.

Some addresses don't have house names or numbers. If your address doesn't have a name or number, leave the fields blank. Eircode is Ireland's postcode system launched in July 2015. An Eircode can help accurately identify an address. Further information on how to find your Eircode is available from eircode.ie.

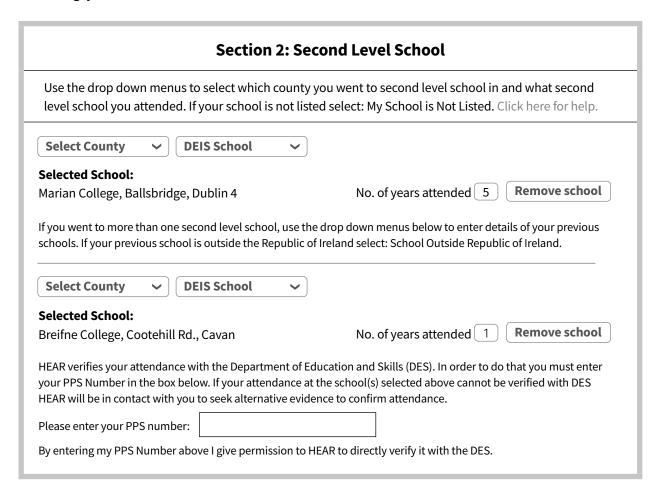
Section 1: Address			
Please note that you may be co	Enter your current home address. Please note that you may be contacted and requested to provide proof of your address. For information on filling in your address or to see what evidence of address may be requested Click here for help.		
House Name:			
Number of House:			
Address Line 1:			
Address Line 2:			
Address Line 3:			
Address Line 4:			
Area or Town:			
County:			
Eircode:			

Please note HEAR may contact you and ask you to provide proof of this address. You only have to provide this if HEAR contacts you and requests it. If you are asked to provide evidence of this address HEAR will accept any of the following documents as evidence of your address:

- Utility bill (gas, electricity, telephone, mobile phone).
- Letter from house or car insurance companies.
- Statement from a Bank, Building Society, Credit Union, Credit Card Company.
- Correspondence from a Government Department.
- Local Authority or the Revenue Commissioners.
- Correspondence from the HSE.

Section 2: Second Level School

This information is used to determine if you attended a DEIS (Delivering Equality of Opportunity in Schools) school for 5 or more years of your second level education. The DEIS school list was compiled by the Department of Education and Skills (DES). In order to assess your application HEAR seeks your permission to contact the DES directly to verify your DEIS school(s) attendance. In order to do that you must enter your Personal Public Service (PPS) Number. If your information cannot be verified by the DES, you may be asked to provide documentation from your secondary school(s) detailing your DEIS school attendance.



- Check the official name of your school.
- If your previous school was outside the Republic of Ireland, select: School Outside of Republic of Ireland.
- If you attended more than one second level school, enter the details of the previous school(s) you attended.

Section 3: Medical Card/ GP Visit Card

In order to assess your application, HEAR seeks permission to contact the HSE directly to verify that you or your parent(s) or guardian(s) have a medical card or a GP Visit card that is in date on 31 December 2020. You can supply us with the information for yourself or your parent(s)/ guardian(s). If you have a medical card in your own name you should enter your own PPS number in the box.

If you do not have a medical card / GP Visit card in your own name but your parent/guardian does, you should enter their name, date of birth and PPS number in the box below. Please remember to insert your own PPS number also.

Section 3: Medical Card/GP Visit Card				
Do you or your parent(s) or guardian that is in date on 31 December 2020	it card			
Please enter your PPS number:	Please enter your PPS number:			
By ticking yes and entering my PPS	I have a medical card/GP Visit card valid on 31 December 2020. By ticking yes and entering my PPS number above I give permission to HEAR to directly verify the above statement with the HSE.			
My parent/guardian has a medical c 2020. By ticking yes and entering my below and my PPS number above w verify the above statement with the	y parent(s) or guardian(s) information re give permission to HEAR to direct	on		
Parent/Guardian's Name: Parent/Guardian's Date of Birth: Parent Guardian's PPS number:		Year/Month/Day		
(click to save yo	ur details and continue on to com	plete the form)		

Section 4: Children in the Care of the State/TUSLA

Some applicants are foster children or separated children and/or in the care of TUSLA (the Child and Family Agency). Please answer the question below to indicate if you are or have been in care.

Section 4: Children in the Care of the State/TUSLA Are you currently in the Care of the State / TUSLA (the Child and Family Agency) or were you previously in Care of the State / HSE? Click here for help. Yes No

If **No** please continue to the next page of the handbook.

If **Yes** you do not need to complete Sections 5 to 7, but you must supply: a letter from TUSLA on TUSLA headed stationery detailing the date you were taken into care.

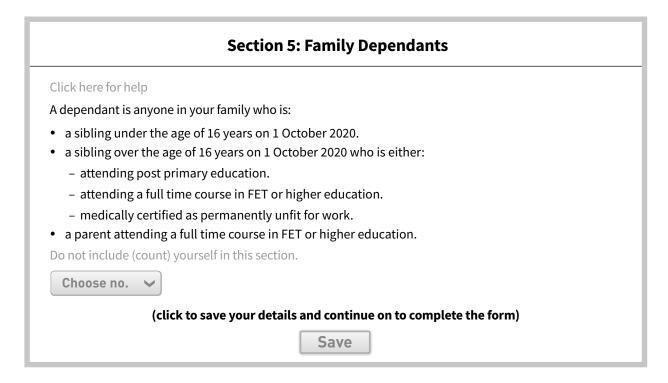
A foster child is any child who is looked after by someone else other than the parents, by an order of the court or TUSLA, without a formal adoption of the child by the person.

A separated child is any child under 18 years of age who is outside his/her country of origin and separated from both parents or his/her previous legal primary caregiver.

You can get the TUSLA letter from your social worker or project worker. See **www.tusla.ie** or call **01-7718500** if you have any questions. See sample TUSLA letter on page 25.

Section 5: Family Dependents

To determine your HEAR income limit we need to know the number of dependants in your family.



- Make sure to count any parent/guardian attending a full time course.
- Do not count yourself as a dependant.

Enter each dependant's name, date of birth, and the name of school or college they are attending (if any).

Name	Date of Birth	School/College Attending

Section 6: Socio-Economic Group

Socio-Economic Group (SEG) is a measure of social background. Your socioeconomic group is determined by the information you provide under Section 6 of the HEAR application form, i.e.

- 6.1. Parent's/Guardian's Employment Status
- 6.2. Parent's/Guardian's Type of Employment
- 6.3. Parent's/Guardian's Occupation

Socio-economic group is not determined by whether your parent(s)/ guardian(s) have completed third level education.

Research shows that students from particular socio-economic groups are underrepresented in higher education relative to their proportion of the population as a whole. The under-represented groups are the Non-Manual Workers Group and the Semi and Unskilled Manual Workers Group.

The Higher Education Authority, the statutory planning and policy development body for higher education and research in Ireland, has set specific targets for colleges and universities in order to increase the number of new students entering higher education who belong to these groups. Students who belong to either of these groups will be awarded the HEAR socio-economic group indicator. Students who belong to any of the other socio-economic groups will not be awarded the HEAR socio-economic group indicator.

- Where you are providing information on two parents/guardians under Section
 6: Socio-Economic Group, both parents/ guardians must belong to an underrepresented group in order for you to meet the SEG Indicator.
- Please enter details for your parent(s)/ guardian(s) so that we can determine your socio-economic group. If you are unsure about how to answer this question please contact any member of the HEAR team for assistance.



6.1 Parent(s)/Guardian(s) Employment Status

Section 6: Parent(s) or Guardian(s) Employment Status

This is an important section of your HEAR application. Seek assistance from your parent(s)/guardian(s). Be as precise as possible when describing your parent(s)/guardian(s) status and job titles. To ensure you answer this section correctly please look at the instructions in the Handbook. Click here for help

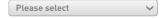
Mother/Guardian 1

1. Present Principal Status:



Answer the following questions about your parent/guardian's main job or their last main job if they are not currently working.

2. Do (did) they work as an employee or are (were) they self-employed in their main job? Their main job is the job in which they usually work(ed) the most hours.



3. What is (was) their occupation in their main job?

In all cases describe the occupation fully and precisely giving the full job title, such as Office Administrator (do not use Administrator), Retail Store Manager (do not use Manager), Electrical Engineer (do not use Engineer), Construction Labourer (do not use Construction) etc.

(click to save your details and continue on to complete the form)



Complete this section with your parent(s) or guardian(s). You can select one of the following options under Section 6.1 of the HEAR application form:

Present Principal Status	Mother/Guardian 1	Father/Guardian 2
Working for payment or profit		
Currently unemployed		
Looking after home/family		
Full-time student		
Retired from employment		
Unable to work due to permanent sickness/ disability		
Never worked		
No contact whatsoever		
Deceased		

Important Instructions

- Only tick 'No contact whatsoever' if you have never had any contact with your parent/guardian.
- Only tick 'Never worked' if your parent/guardian has never had a job.
- If your parent/guardian works part-time or is on an employment scheme tick 'Working for payment or profit'.

6.2 Parent(s)/Guardian(s) Type of Employment

You can select one of the following options under Section 6.2 of the HEAR application form. Tick the type of employment your parent(s)/guardian(s) have or had in their current or last main job.

Type of employment	Mother/Guardian 1	Father/Guardian 2
Employee		
Self-Employed (including farmer)		
Self-Employed (including farmer) with paid employees		

6.3 Parent(s)/Guardian(s) Main Job Title

- You must give an accurate job title otherwise we may not be able to establish your socio-economic group. Do not use generic terms such as Administrator, and be as specific as possible. For instance:
 - If your parent/guardian works as a cook in a fast-food restaurant, enter "works
 as a cook in a fast food restaurant" instead of "McDonald's".
 - If your parent/guardian is a computer programmer please enter "computer programmer" instead of "computing".
 - If your parent/guardian works in retail, do not write retail. Be more specific for example "sales assistant" or "store manager".
- If your parent/guardian is a member of the Gardaí, army or a civil servant enter the rank or grade.
- If your parent/guardian is working in an employment scheme e.g. CE Scheme, enter "CE Scheme Worker" under job title.
- If your parent/guardian is currently unemployed or looking after the home/ family enter the title of the job in which they worked the most hours in the past. Do not enter "Unemployed".

Present Principal Status	Job Title
Mother/Guardian 1	
Father/Guardian 2	

Section 7: Family Financial Circumstances

This question asks you to tell us who contributed to your family's income in 2019. Your family income may come from:

- Employment
- Social Welfare
- Pensions
- Rental Property
- Farming

7.1 Who contributed to your family's income in 2019?

Fill in section 7 with your parent(s)/guardian(s). Entering inaccurate information in this section will affect the outcome of your HEAR Application.

Tick who contributed financially to your family's income in 2019. If your parent(s)/ guardian(s) are separated/ divorced only fill in the income of the parent that you live with most of the time.

Section 7. Family Financial Circumstances			
Please note this section relates to the year 2019 only. Click here for help.			
Warning: Complete Section 7 with your parents or guardians. Entering incorrect information or failure to answer all questions in this section will affect the assessment of your HEAR application.			
Select who contributes to your family's income. Mother Father Guardian 1 Guardian 2			
Enter your Mother's Full Name:			
Enter your Father's Full Name:			
(click to save your details and continue on to complete the form) Save			

7.2 Family financial circumstances

Please list all sources of income your parent(s)/guardian(s) received in 2019 excluding child benefit. You must tick yes or no to all types of income.

Type of Income	Mother / Guardian 1	Father / Guardian 2	Document Required
Was your parent/ guardian in paid employment in 2019 on a full, part time or temporary basis?	Yes No	Yes No	Statement of Liability for 2019 from Revenue Commissioners. See Page 19
Was your parent/ guardian self-employed, engaged in farming, or receiving rent from rental properties in 2019?	Yes No	Yes No	Self-Assessment - Chapter 4 for 2019 from Revenue Commissioners or Tax Exemption Letter. See Page 19
Did your parent/ guardian receive any social welfare payments in 2019 other than child benefit?	Yes No	Yes No	Department of Employment Affairs and Social Protection (DEASP) Form or DEASP Statement for 2019. See Page 23
Did your parent/ guardian receive any lump sum payments in 2019 from his/her former employer as a result of being made redundant?	Yes No	Yes No	Form RP50 Notification of Redundancy OR Letter from Employer See Page 24
Was your parent/ guardian retired in 2019?	Yes No	Yes No	 Retirement Lump Sum Letter from Employer (Page 24) and/or Statement of Liability for 2019 / Self-Assessment – Chapter 4 for 2019 (Page 19) and/or Department of Employment Affairs and Social Protection Form or Statement for 2019 (Page 23)

Section 8: Carrying Forward HEAR eligibility from 2020 to 2021

This section is only relevant to applicants who made a HEAR application and were eligible in 2020 (e.g. applicants who are now repeating the Leaving Certificate).

Eligibility for HEAR carries forward for one year provided that you:

- apply to CAO by 17:15 on 1 February 2021 and indicate that you wish to apply to HEAR by 17:15 on 1 March 2021.
- supply your correct CAO 2020 application number.

The outcome of your 2020 HEAR application was communicated to you by email in June 2020. If you applied to CAO in 2020 and you were deemed eligible for HEAR in 2020, then your HEAR eligibility can be carried forward to your application for entry in 2021. You must enter your correct CAO 2020 application number in the box provided. You are still required to complete all relevant sections of the 2021 HEAR application form, however you do not need to supply supporting documents as part of your application. You can contact the CAO helpdesk if you require information about your 2020 HEAR eligibility.

In the event of being offered and accepting a HEAR place in 2021, you may be required to provide the supporting documents which accompanied your 2020 HEAR application.

Please do not complete this section if you did not apply to or were not eligible for HEAR last year.



Supporting Document Section

Supporting Document Checklist

You can use the table on page 17 to work out what types of documents you need to supply.

Review each question and answer Yes/No to each. Where you answer Yes, check the "Document Required" column. This tells you what documents you must send to the CAO by 15 March 2021.

If you have indicated income from both parents you must submit documents detailing both their incomes. HEAR requires evidence of a full year's income for 2019 (i.e. 52 weeks).

How to request supporting documents from the Revenue Commissioners.

If your parent(s)/guardian(s) received income from employment, self-employment, land, farming or rent from rental properties:

- You must submit your parent(s)/guardian(s) Statement of Liability or a Self-Assessment – Chapter 4 for 2019.
- If they are exempt from paying tax provide a tax exemption letter from Revenue.
- Supply documents for both parent(s)/guardian(s). If they are jointly assessed one document is sufficient.
- Submit both pages of a Statement of Liability including front and back. If only one page is submitted, it cannot be assessed.
- In all cases where you are submitting a Self-Assessment Chapter 4 or Notice of Assessment all pages are required.

What is a Statement of Liability?

A Statement of Liability is the new name for the Revenue statement that was previously called a P21. A Statement of Liability is a statement of total income, tax credit and tax paid for a particular tax year for people in paid employment who pay all of their income tax under PAYE (Pay As You Earn). You do not automatically receive a Statement of Liability from Revenue; you must request this document. Your Employment Detail Summary will not be accepted.

How do I request a Statement of Liability for 2019?

The quickest and easiest way for your parent(s)/guardian(s) to get their Statement of Liability is by clicking on the myAccount link on the Revenue website at www. revenue.ie. There is a simple registration process and a PIN will be issued by post in 5-8 working days. Your parent/guardian should log in using this PIN and request the Statement of Liability. If your parent(s)/guardian(s) have chosen to receive correspondence electronically, the Statement of Liability will be available by clicking on the My Documents tab, otherwise the Statement of Liability will be posted to them.

Your parent(s)/guardian(s) may also request a Statement of Liability by submitting a paper Income Tax Return.

What is a Self-Assessment – Chapter 4?

A Self-Assessment – Chapter 4 is a statement of total income or profits, tax chargeable and tax paid for a particular tax year for people who are: self-employed, directors, and/or receiving income of any kind where some or all of the tax cannot be collected under the PAYE system. Do not submit Form 11 as this is not a required document and will not be accepted.

How do I request a Self-Assessment - Chapter 4 for 2019?

A Self-Assessment – Chapter 4 will be in your parent(s)/guardian(s) Revenue On-Line Service (ROS) inbox after they have completed their return and self-assessment for 2019.

What if parent(s) / guardian(s) cannot get a Self-Assessment – Chapter 4 document?

A Notice of Assessment – Chapter 4 will be issued by Revenue to parent(s)/ guardian(s) who file a paper tax return to Revenue and who do not complete a self-assessment on that return. The majority of self-employed Revenue customers receive a Self-Assessment – Chapter 4.

What if my parent(s) / guardian(s) have a 'Notice of Amended Assessment (Chapter 4)' or 'Notice of Amended Assessment (Chapter 5) for 2019'?

If your parent(s)/guardian(s) have a 'Notice of Amended Assessment - Chapter 4' or 'Notice of Amended Assessment - Chapter 5 for 2019' from Revenue you should send this document to the CAO. Where a Notice of Amended Assessment - Chapter 4 or Notice of Amended Assessment - Chapter 5 for 2019 is received HEAR will not require a Self-Assessment - Chapter 4 or Notice of Assessment - Chapter 4.

How long will it take for Revenue to issue a Statement of Liability or Self-Assessment– Chapter 4?

It is essential that you apply for a Statement of Liability early. Statement of Liabilities can take several weeks to issue. If your parent(s)/ guardian(s) do not have a Self-Assessment – Chapter 4 (or a Notice of Assessment) for 2019 they need to complete their Tax Return and Self-Assessment for 2019 on ROS as soon as possible.

If one parent/guardian was PAYE and one parent/ guardian was self-employed what document do I submit?

 A Self-Assessment – Chapter 4 for 2019 if parent(s)/guardian(s) are jointly assessed by Revenue.

OR

 A Statement of Liability for 2019 and a Self-Assessment – Chapter 4 for 2019 is required if parent(s)/guardian(s) are separately assessed by Revenue.

What if my parent(s)/guardian(s) earned income from outside the Republic of Ireland in 2019?

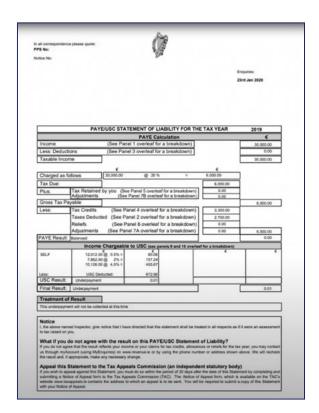
HEAR requests that you provide the Revenue equivalent of supporting documents for the tax year 1 January 2019 to 31 December 2019. See accesscollege.ie for details.

You can also contact a member of the HEAR team for further information. Contact details are listed on page ii.

What if my parent/guardian is self-employed and is also in receipt of a Social Welfare payment?

Submit a copy of a Self-Assessment – Chapter 4 for 2019, plus a Department of Employment Affairs and Social Protection form or statement for 2019 as outlined on page 23.

Please do not submit original documents. Documents will not be returned by CAO. Send good quality photocopies including front and back of all pages.



Sample Statement of Liability 2019



Sample Notice of Assessment (Chapter 4) for 2019



Sample Self-Assessment Letter Chapter 4 for 2019



Sample Notice of Amended Assessment (Chapter 5) for 2019

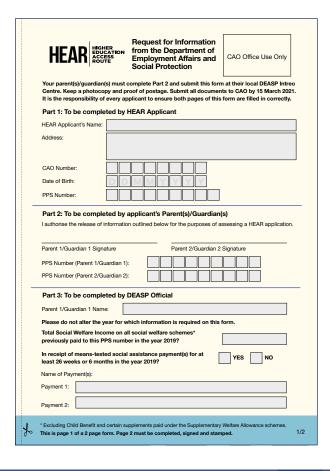
How do I complete the Department of Employment Affairs and Social Protection (DEASP) form or statement?

If your parent(s)/guardian(s) received income from the DEASP in the year ending 31 December 2019, you must provide the following four pieces of information from the DEASP:

- The total amount of social welfare income received in 2019.
- The name of the person(s) receiving the payment.
- The name of the payment(s) received.
- The date the payment started and the date the payment stopped (if applicable).
 The DEASP form is included at the back of this handbook or you can download it from your online HEAR Application.

Ask your parent(s)/guardian(s) to have the local DEASP Office Complete, Sign and Stamp your DEASP Form. Alternatively your parent(s)/guardian(s) can request a copy of their DEASP payment statement online at www.welfare.ie.

You can submit the DEASP form or a statement from DEASP. Remember HEAR requires evidence of a full year's income for 2019 (i.e. 52 weeks). Some applicants, depending on their parent(s)'/guardian(s)' circumstances in 2019, may need to submit Revenue documents and/or evidence of other income as well as evidence of DEASP income.



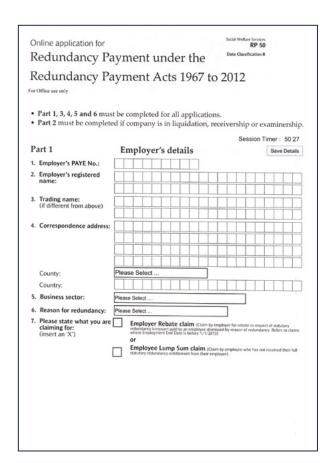
Important Instructions

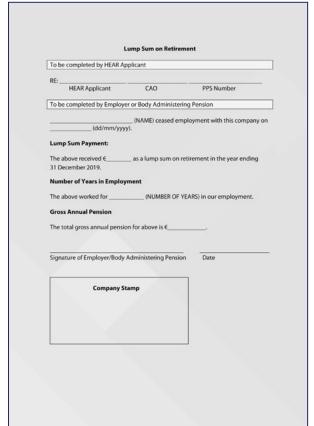
- You can find your local Social Welfare Office at www.welfare.ie or LoCall 1890 662 244.
- If you misplace your form you
 can download it again from your
 online HEAR application or find
 it at www.accesscollege.ie.
 It is your responsibility to make
 sure all forms have been signed,
 stamped and completed with
 the correct information by the
 Department of Employment
 Affairs and Social Protection.

Lump Sum Redundancy/Retirement Payments

If your parent(s)/guardian(s) received any lump sum payments in 2019 from his/her former employer as a result of being made redundant or retiring from employment, you must submit:

- All pages of Form RP50 Notification of Redundancy
 OR
- A letter from your parent(s)'/guardian(s)' last employer or body administering pension showing:
 - Date employment ceased.
 - Gross amount of lump sum received in the year ending 31 December 2019.
 - Number of years in that employment.
 - Gross annual pension.





Sample Form RP50

Sample Retirement Lump Sum Letter

Children in Care of the State/HSE/TUSLA

If you are or were a foster/separated child or in the Care of the Health Services Executive/TUSLA, you must:

Supply a letter from TUSLA detailing:

• That you are currently in the Care of TUSLA or you had previously been in the Care of the State/HSE.

CAO Tower House Eglinton Street Galway	
	1 March 2021
To Whom It May Concern:	
	(name of UEAD Applicant) is surroughly
or was previously in the care of TUSLA / the	_ (name of HEAR Applicant) is currently/ HSE.
He / she was taken into care from	(month / year)
Kind regards,	
Name of Social Worker / Project Worker Position in TUSLA / HSE Contact Telephone Contact Email	

Important Instructions

- You can get this letter from your Social Worker or Project Worker.
- A separated child is any child under 18 years of age who is outside his/her country of origin and separated from both parents or his/ her legal/ customary primary caregiver. A foster child is any child who is looked after by someone else other than the parents, by an order of the court or the Health Service Executive/TUSLA without a formal adoption of the child by the person.
- See www.tusla.ie or contact 01 771 8500

Ticking YES that you want to be considered for HEAR, also means that you have read and accept the HEAR Terms and Conditions.

HEAR Terms and Conditions of Application

To apply to HEAR you must agree to the HEAR terms and conditions below:

By ticking yes, I confirm that I have read and I accept the terms and conditions as outlined. I consent to the use of my data as detailed in the HEAR Terms and Conditions.

- I have read, understood and will comply with the rules and requirements of application as detailed in the HEAR Application Handbook.
- I understand that it is my responsibility (and not that
 of my parents, guardians, teachers, or anyone else)
 to ensure that all parts of my HEAR application are
 submitted in a complete and accurate manner, within
 the specified HEAR deadlines. Failure to do so will
 negatively affect the outcome of my HEAR application.
- 3. I understand that:
 - a. information provided on my HEAR application form by 1 March 2021,
 - b. documentation received by the CAO by 15 March 2021 and, where relevant,
 - c. any further additional documentation requested by HEAR received within the specified deadline,
 - d. and any further information considered relevant by HEAR, will be considered when determining the outcome of my HEAR application.
- 4. Neither the CAO nor the participating HEAR higher education institutions will accept any responsibility for any loss or hardship arising as a result of an applicant's failure to supply correct and complete information at the appropriate time.
- 5. I understand that all information supplied as part of my HEAR application may be subject to verification or clarification and that HEAR can request additional documentation from me in relation to any aspect of my application. Failure to supply additional documentation within the specified deadlines will result in my ineligibility for HEAR.
- 6. I understand that HEAR uses my address information to determine whether I live in an area of urban or rural disadvantage and that HEAR may contact me and ask me to provide proof of this address. Failure to provide proof of address within the specified deadline will mean that I will not be awarded the HEAR Area Profile indicator.
- 7. I understand that, if I have indicated on my HEAR application form that I have attended a Delivering Equality of Opportunity in Schools (DEIS) School for 5 years or more of my second level education, that HEAR will verify this information with the Department

- of Education and Skills (DES) directly based on the PPS number provided in Section 2 of my application form. If my information cannot be verified by DES, I understand that I may be asked to provide documentation from my secondary school(s) detailing my DEIS school attendance. Failure to provide verification from my school(s) within the specified deadline will mean that I will not be awarded the HEAR DEIS School indicator.
- 8. I understand that, if I have indicated on my HEAR application form that either I or my parents/guardians have a Medical Card / GP Visit Card in date on 31 December 2020 and if I provided my/their PPS number(s), that this will be verified directly with the Health Service Executive (HSE). If I provide inaccurate or incomplete PPS number(s) I understand that this will mean that I will not be awarded the Medical Card indicator.
- 9. I understand that, if I accept a HEAR place, a condition of acceptance is that I must attend the HEAR Orientation Programme in the participating higher education institution in which I have accepted the place. Failure to attend without prior permission from the Access Office or other relevant office of that higher education institution, could result in my HEAR place being withdrawn or in the withdrawal of other potential post-entry supports (e.g. financial supports).
- 10. I understand that data contained in my HEAR application will be used for research and analysis purposes by participating HEIs, agents acting on behalf of the HEIs or the CAO, but that this data will be anonymised and none of my personal data will be identifiable should it be published.
- 11. Where I am found to have made false declarations, or it is found that anyone else has made false declarations as part of my HEAR application, I understand that I will be ineligible for HEAR. I also understand that the participating HEAR higher education institutions reserve the right not to consider my application, and/or to cancel any offers of places in cases where it is found, during or post-admission to higher education, that false or misleading information was supplied in my HEAR application.
- 12. I certify that all information I have supplied in my HEAR application is accurate and true.

Next Steps in the Application Process

I have completed my online HEAR application and submitted supporting documents, what happens next?

After the Leaving Certificate ends in late June 2021, you will receive notification from HEAR about the outcome of your HEAR application and whether you are eligible to be considered for a HEAR place. You can view the outcome of your HEAR application by logging into your CAO account under the My Application section on **www.cao.ie**.

What does it mean if I am eligible for HEAR?

If you are eligible for HEAR, you will now compete for one of the reserved places on offer in the participating colleges. If you are successful you will receive a HEAR course offer through CAO on receipt of your Leaving Certificate results in August 2021. You must meet the minimum entry and course requirements to be considered for a HEAR place. Details of places available and minimum course requirements can be found on www.accesscollege.ie.

What happens if I receive a HEAR offer?

If you are successful, you will be notified by CAO and by the college or university which makes you the HEAR offer. Accept your place through CAO and the college or university. If you accept the place you must attend the mandatory orientation programme before the first term. Details of orientation dates can be found on **www.accesscollege.ie**.

What does it mean if I am ineligible for HEAR?

Being ineligible for HEAR means that you cannot compete for one of the reduced points places. Applicants are ineligible because they did not meet criteria or they failed to meet the terms and conditions of application. It does not affect any application you have made for courses through the CAO. In other words, you may still be offered a place on a course if you meet the entry requirements. It does not affect any application you may make to Student Universal Support Ireland (SUSI) for a maintenance grant.

I am ineligible, can I have my application reviewed?

HEAR uses a Review and Appeals process to make sure that all HEAR applicants are treated fairly and the assessment procedures have been applied consistently. Further information on the review and appeals process is available at www.accesscollege.ie/hear/making-anapplication/hear-review-and-appeals/

HEAR Policy on Correspondence

HEAR will only discuss your application with you, your parent(s)/guardian(s) or a person nominated by you. Any unsolicited correspondence from a third party will not be taken into account.

Advice and support

All participating colleges have a staff member who can advise you on how to apply to HEAR. If you wish to speak to someone about your HEAR application, or have questions relating to a specific college or university, contact any member of the HEAR team listed on page ii.

For Questions about completing your HEAR application contact CAO Helpdesk: Email CAO by clicking "Contact Us" at www.cao.ie or phone: 091 509 800.

Other Useful Resources

Financial Assistance

Students applying to HEAR are encouraged to find out more information on the maintenance grant. Additional information on other sources of financial assistance for third level students is available at **www.studentfinance.ie**.

Student Universal Support Ireland (SUSI)

For detailed information on financial support and student grants when going to third level, log on to **www.susi.ie**.

- Use the **Grant Eligibility Reckoner** to indicate if you meet SUSI's criteria to receive student grant funding.
- Apply early and return requested documentation as soon as possible.
- Tick the SUSI option on your CAO application to share your college course details with SUSI.



Part 1: To be completed by HFAR Applicant

Request for Information from the Department of Employment Affairs and Social Protection

Your parent(s)/guardian(s) must complete Part 2 and submit this form at their local DEASP Intreo Centre. Keep a photocopy and proof of postage. Submit all documents to CAO by 15 March 2021. It is the responsibility of every applicant to ensure both pages of this form are filled in correctly.

rait in to be completed by Hizzart Applicant				
HEAR Applicant's Name:				
Address:				
CAO Number:				
Date of Birth:				
PPS Number:				
Part 2: To be completed by applicant's Parent(s)/Guardian(s)				
I authorise the release of information outlined below for the purposes of assessing a HEAR application.				
Parent 1/Guardian 1 Signature Parent 2/Guardian 2 Signature				
PPS Number (Parent 1/Guardian 1):				
PPS Number (Parent 2/Guardian 2):				
Part 3: To be completed by DEASP Official				
Parent 1/Guardian 1 Name:				
Please do not alter the year for which information is required on this form.				
Total Social Welfare Income on all social welfare schemes* previously paid to this PPS number in the year 2019?				
In receipt of means-tested social assistance payment(s) for at least 26 weeks or 6 months in the year 2019?				
Name of Payment(s):				
Payment 1:				
Payment 2:				



Parent 2/Guardian 2 Name:				
Please do not alter the year for which information is required on this form.				
Total Social Welfare Income on all social welfare schemes* previously paid to this PPS number in the year 2019? €				
In receipt of means-tested social assistance payment(s) for at least 26 weeks or 6 months in the year 2019?				
Name of Payment(s):				
Payment 1:				
Payment 2:				
*Excluding Child Benefit and certain supplements paid under the Supplementary Welfare Allowance schemes.				
Is there an Adult Dependant on payments listed on this form? YES NO				
Name of Adult Dependant:				
All forms must be completed, signed and stamped by a DEASP official. Forms that are not signed and stamped are invalid.				
Name of DEASP Official (BLOCK CAPITALS):				
Date: DDMMYYYY				
Signature of DEASP Official				
DEASP Official Stamp				

HEAR is a college and university admissions scheme for school leavers, resident in the Republic of Ireland, who are under represented at Higher Education due to their socio-economic background.



DARE and HEAR

Application Information Days







Send your supporting documents to the

CAO, Tower House, Eglinton Street, Galway

by **15 March 2021**

Key Dates

- Information on DARE and HEAR Application Information days will be published on accesscollege.ie
- 2. Apply to CAO by **1 February 2021** on www.cao.ie.
- 3. Complete and submit your online HEAR Application Form by 1 March 2021.
- 4. Send your supporting documents to the CAO, Tower House, Eglinton Street, Galway by **15 March 2021**.
- 5. Put your name and CAO number on all documents submitted to CAO.
- 6. Keep the originals of all documents and proof of postage. HEAR will not contact you about missing, incomplete or incorrect documentation, so please ensure that you have supplied all documents requested on your checklist by **15 March 2021**.

Please contact a HEAR advisor if you have any questions in advance of submitting your documentation.



















































